



Knowledge Services, a professional services firm providing Recruiting, Staffing, and Payrolling Services has opportunities for an experienced Call Center Representative.

Currently being recruited are highly qualified candidates for contract positions with our client, Luxottica. All positions will be located in Mason, Ohio.

Knowledge Services offers a comprehensive benefits package:

- Health, Dental, and Vision benefits through OptiMed (coverage begins the first day of the month following the first day of employment)
- 401k Retirement Plan Participation Opportunity

Drug screen required.

Qualified candidates, for immediate consideration, send resume in Word format to Sandy Glover by email at [sandy\\_glover@knowledgeservices.com](mailto:sandy_glover@knowledgeservices.com) or call 317-806-6147.

Job role and requirements are as follows:

## **Call Center Representative**

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### **Duties**

- Answer calls from internal and external customers
- Enter confidential information into computer

### **Job Requirements**

- Minimum Requirement of 1 year consecutive and current experience in an inbound customer service call center.
- High School diploma or equivalent.
- Data Entry assessment given.
- Must be reliable and possess business savvy.
- Must be able to work evening hours and some weekends.

As a contracted employee of Knowledge Services, you will be responsible for fulfilling the duties and job requirements of the client organization.